## MEDICAID PHARMACY CONSOLIDATION MCO TECHNICAL ADVISORY COMMITTEE MEETING MINUTES FROM February 14, 2008

- **I. Welcome and Introductions**. The meeting was convened at 1:10pm by Jim Vavra. Comments on or changes to the minutes should be sent to him.
- **II.** Consolidation Update. Jim Vavra provided the group on experience to date with the pharmacy consolidation. EDS call volume has been related primarily to questions about BadgerCare Plus, not the consolidation. The Division is aware of an issue with many pharmacies' software vendors and problems processing claims for supplies. A system fix was deployed yesterday.

Rich Albertoni noted that the weekly checkwrite for the week ending February 10, 2008 rose from \$4.75 million to \$9.3 million.

United Health Care reported that they have found isolated instances of certain pharmacies not being up to speed. They have been pleased with the lack of call volume.

UHC indicated that there is confusion among members who did not know that the change was coming. UHC also asked that the Division alert the counties not to send members to the HMOs with questions about their drug benefit. UHC also emphasized the importance of reaching out again to members regarding the changes before the end of the 60 continuity of care period.

Rich Albertoni addressed the group about a question from the group on the portion of the capitation rate accounted for by physician-administered drugs.

- III. Recipient Lock-in Program. Allan Mailloux of APS provided detailed information on the Recipient Lock-in Program (RLP), including a review of RLP work flow; the 2008 RLP schedule; a document describing the roles of BBM and the HMOs; a sample HMO Enrollment letter; and a sample letter notifying the member of the intent to lock in that member. He noted that most of the schedule and work flow is not alterable, as it is driven by the monthly batch claims review process.
- **IV. Data Extract**. Lisa jo VonAllmen of EDS reported on the status of the daily data extracts. To date, there has been lots of activity and all of the plans have downloaded at least one file successfully. There has been some Q & A with the HMO technical contacts. There was a discussion of the refill code field, in which the second byte of the field is autofilled with a zero when on refills 1-9; thus, those refills are shown as 10-90. As such, you cannot tell the difference between refill 1 and refill 10.
- V. Medical Claims Data from HMOs. Gordy Soloway indicated that the Department will be able to use the encounter data already submitted by the HMOs to fulfill the need for medical claims data to conduct ProDur.

VI. Next Meeting/Adjournment. The next meeting of the Medicaid Pharmacy Consolidation MCO Technical Advisory Committee will be held Thursday, April 10, 2008, from 1-3pm. The meeting will be held at DHFS, 1 W. Wilson Street, Room 751.